



SCHOOLHOUSE PLAYCARE CENTRES of DURHAM

POLICY TITLE:	ACCESSIBLE CUSTOMER SERVICE POLICY
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APPENDIX B

Feedback Form for Accessibility Services

Centre: _____

Name: _____

Contact Information:

Comments/Concerns/Request:

Signature: _____ Date: _____

Schoolhouse Playcare will provide accessible formats and communication supports upon request, at no cost to the person requesting them.

Please return to the centre supervisor or to Head Office by either:	
Mail: Schoolhouse Playcare Centres 1000 Simcoe Street North Oshawa ON L1G 4W4	Email: p.smith@schoolhouseplaycare.ca Fax: 905 728 7744

EFFECTIVE DATE of POLICY:	January 2012
AMENDMENT to POLICY:	July 2015